



Accelerating
your business with
CUTTING – EDGE
technology

COMPANY
PROFILE

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Daxfo Technology Pvt Ltd

Success is Our Mission

We Ignite

Introduction

- > ***Vision***
- > ***Fuel Innovation***
- > ***Drive Excellence***
- > ***Embrace Agility***
- > ***Cultivate Endurance***



About Us

At Daxfo, we are proud to be a leading global provider of Microsoft consulting services, specializing in Dynamics 365 Finance & Operations, AX, Customer Engagement/CRM, Business Central, Power platform and Azure.

Since 2017, we have built a reputation for delivering tailored, innovative, and timely ERP solutions that align with your unique business needs. With offices in Chennai, India, and Wilmington, DE, our team of industry pioneers and technology experts is dedicated to driving your success. We are deeply committed to the Microsoft ecosystem, ensuring exceptional service and empowering businesses with cutting-edge solutions. Your success is our mission!

Our Mission

At Daxfo, our mission is to redefine excellence in Microsoft services. We strive to provide exceptional service to our customers by providing innovative strategic services and tailored solutions.



Our Values

Our values are rooted in unwavering professionalism, ethics, and a commitment to empowering our client's competitive advantage.



Manufacturing



Retail



Supply chain



Life Science
& Pharmaceutical



Financial Services
& Banking



Serving a Spectrum of **Industries**



IT Services
& IT Consulting



Entertainment



Wholesale
& Distribution



Real Estate

Our

Solutions

Our

comprehensive

solutions

include:

1.

Dynamics 365FO/AX

2.

Dynamics CE/CRM

3.

Dynamics BC/NAV

4.

Power Platforms

5.

Azure Services

1. Dynamics 365 F&O/AX



2. Dynamics 365 CE/CRM



Enhance customer engagement and relationship management.



Streamline sales and marketing processes.



3. Dynamics 365 BC/NAV



Simplify fiscal management and accounting.



Automate business processes and workflows.



4. Power Platform



Use Power BI for analytics, Power Apps for custom apps, and Power Automate for task automation.



5. Azure Services



Leverage Azure Cloud for scalable infrastructure and Azure AI for advanced machine learning.

Our **Services**

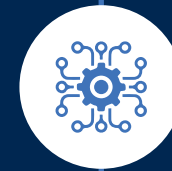
At Daxfo, we offer a comprehensive range of services designed to help businesses like yours succeed. Our services include:



Implementation



Maintenance



Integration



Upgrade



Support

1. Implementation

At Daxfo, we offer a comprehensive suite of **Implementation Services** designed to ensure your business thrives with tailored Microsoft Dynamics 365 solutions. Our services include:

Requirement Gathering Workshops: Collaborate closely with your team to identify specific business needs and project goals.

Fit & Gap Analysis: Assess and map the capabilities of Dynamics 365 against your unique business requirements to ensure a tailored solution.

Configure, Customize, and Deploy Dynamics 365: Set up and deploy modules such as Finance, Supply Chain, and Customer Service, aligning the system architecture with your operational goals.

Integration Services: Seamlessly integrate Dynamics 365 with your existing systems, including ERP, CRM, and marketing automation platforms, ensuring data consistency and operational efficiency.

Custom Workflows and User Interface Customization: Tailor workflows, business processes, and user interfaces to improve usability and match your business needs.

Custom Solutions Development: Leverage Power Apps, Power Automate, and other tools to develop custom solutions like integrations, workflows, and advanced reporting that fit your unique requirements.

Advanced Technology & Automation: Incorporate the latest technologies and automation to enhance efficiency and streamline operations across your Dynamics 365 ecosystem.

Configuration, Customizations, Localization, and Integration: Fine-tune system settings, perform necessary customizations, and localize your solution to suit regional and global requirements, ensuring seamless business integration and BI support.

Performance & Security: Optimize the system's performance while ensuring top-notch security, keeping your operations running smoothly and securely.

2. Managed Services

Monitor system performance and troubleshoot issues as they arise.

Optimize system configuration for improved performance and user experience.



Perform regular updates and patches to ensure Dynamics 365 is current and secure.

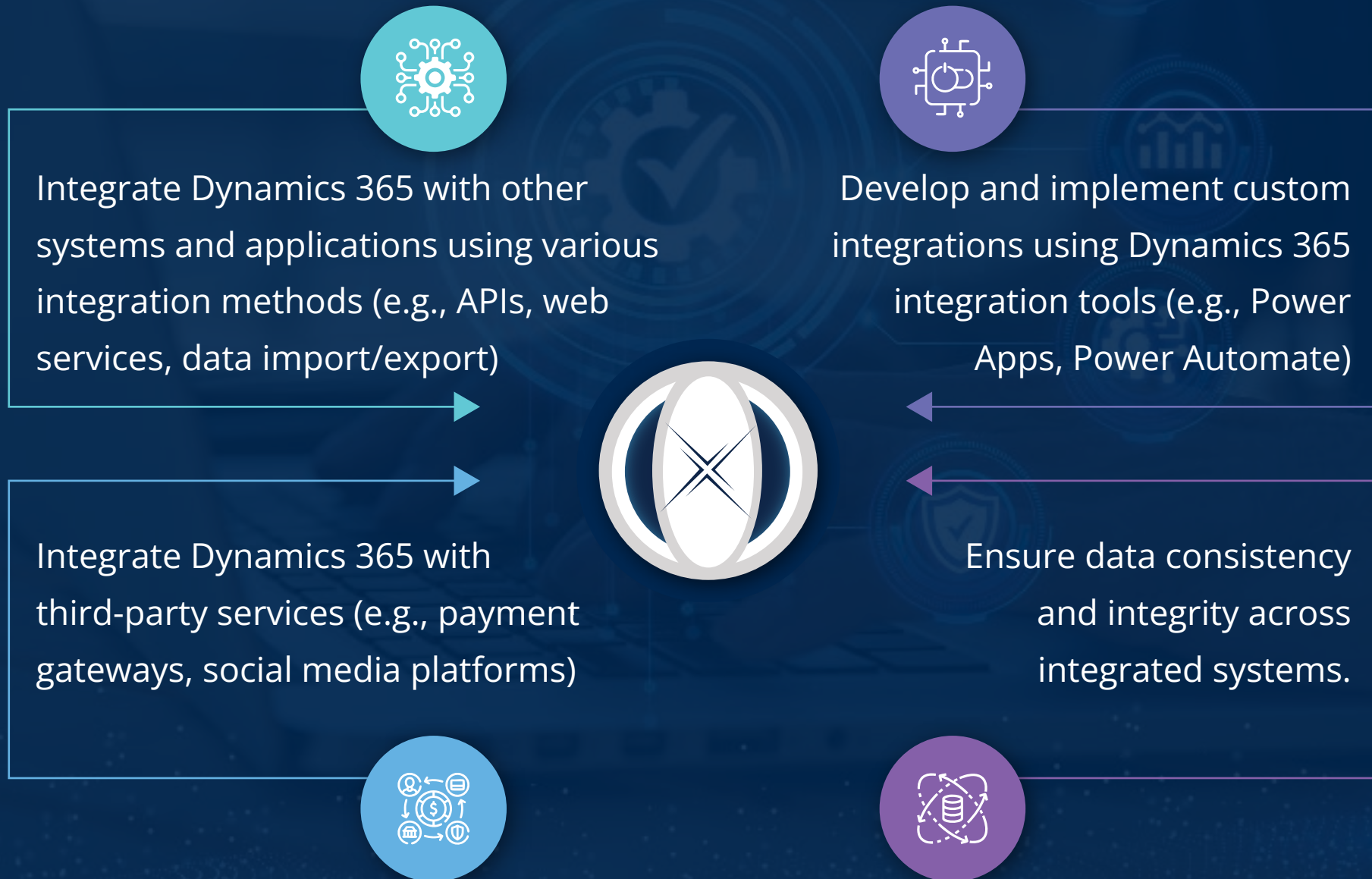


Perform regular backups and ensure business continuity in case of system failure.



Provide ongoing support and maintenance to ensure Dynamics 365 continues to meet client needs.

3. Integration



4. Upgrades

Test and validate upgraded systems to ensure functionality and performance.

Assess and mitigate potential risks and impacts on existing customizations and integrations.



Provide training and support to ensure users are familiar with new features and functionality.

Develop and implement upgrade plans to minimize downtime and business disruption.

Upgrade Dynamics 365 to the latest versions (e.g., from Dynamics 365 v8 to v10)

5. Support

At Daxfo, we provide comprehensive **24/7 support and production services** to ensure that your **Microsoft Dynamics 365 and AX Ecosystem** operate seamlessly. Our services are designed to cover every aspect of system management, providing technical, functional, and production-level support.

Multi-Level Support (Level 1, 2, and 3):

We offer tiered support to address a wide range of technical and functional needs:

Incident Resolution



Quick troubleshooting and error fixing to resolve immediate issues and minimize downtime.

Problem Management



In-depth root cause analysis and implementation of long-term solutions to prevent recurring problems.

Technical Guidance



Offering best practices, configuration advice, and system optimization for peak performance.

Multiple Support Channels



Access our support via phone, email, or online portals, ensuring timely assistance.

Escalation to Advanced Support



For complex cases, we escalate issues to specialized teams or Microsoft, ensuring fast, expert-level resolution.

Environment Monitoring



Continuous system monitoring to detect and resolve potential issues before they affect operations.

Failure Recovery



Swift recovery protocols in case of system failures, ensuring business continuity with minimal disruption.

Security & Access Management



Management of security protocols and access controls to safeguard data and system integrity.

AX Functionality Support



Functional and technical support for Dynamics AX systems, ensuring they meet your business requirements.

Patches & Service Packs



Regular updates and patch management to keep systems secure and up to date.

Performance Tuning (Reactive)



Real-time system optimization to improve performance and resolve any bottlenecks.

Our Collaborative Framework



**Daxfo's
Team Structure**



*Functional
Architect - 4*



*Functional
Lead - 10*



*Application
Consultants - 4*



*Technical
Consultants - 42*



*Technical
Lead - 7*



*Technical
Architect - 4*

Success Stories

Our success stories highlight our expertise in delivering tailored solutions that meet our clients' unique needs. From streamlining HR migration to integrating Dynamics 365 F&O and CE, our solutions have enabled our clients to achieve significant benefits.

The background of the slide is a dark blue gradient. Overlaid on this is a faint, artistic image of a target with concentric circles. A hand is visible in the upper right, holding a pen and pointing it towards the center of the target. Scattered around the target are several small, light-colored blocks or tiles, some of which have the letters 'S', 'U', 'C', 'C', 'E', 'S', 'S' and the dollar sign '\$' on them, arranged in a circular pattern around the target's bullseye.

Client Spotlights

1. Streamlining HR Migration with Daxfo

Problem :

One of our customers has to migrate its standalone HR app due to Microsoft's discontinuation after Dec 31, 2023.

Solution :

Daxfo sprang into action when our customer approached us for this new journey during Mar-Apr 2023, conducting a thorough analysis, meticulous preparation, and rigorous testing to propose a cutting-edge migration solution, ensuring a seamless shift of the HR app into Dynamics 365 (D365). This paved the way for a flawless migration plan, guaranteeing uninterrupted HR operations.

Results :

Daxfo have successfully migrated the production environment into finance and operations infrastructure.



Client Spotlights

2. Dual Write Integration between F&O and CE

Problem :

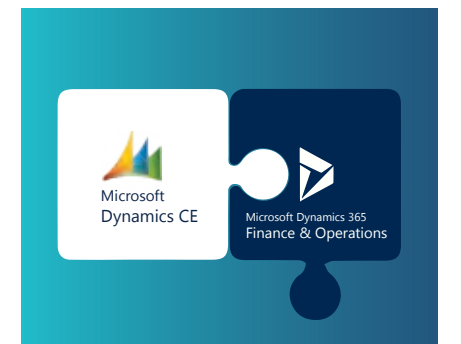
One of our customer has to integrate their existing CE with FO to maintain finance data.

Solution :

Our customer monitor sales process in D365 CE and wanted to maintain financial side in D365FO. Daxfo suggested and integrated both the system using Dual write feature and fulfilled customer requirement.

Results :

Daxfo has successfully integrated D365 F&O and D365 CE using Dual write.



Testimonials...



"Grateful for the professional D365 services provided. Demonstrated excellence, patience in educating our team on best practices, qualities of a trusted partner."

By Eric

IT Manager,
Manufacturing Industry, USA.



"Our exceptional collaboration with Daxfo stands out due to their invaluable input on solutions, best practices, and constructive challenges. It's more than task completion; it's nurturing open dialogue and meaningful discussions."

By Pantovic

H & M, Sweden.



"Having worked with DAXFO for many years and the team have consistently gone above and beyond to service our business. They have guided us through numerous challenging circumstances, enabling us to successfully deliver complex and mission-critical programs."

By George

Group IT Manager, B&D.
Australia.



Daxfo is a highly valued partner!"

By Jay

IT Manager, DIX
Manufacturing Industry, USA.

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Global Reach



 *Daxfo's Locations*

 *Global Clients*

Shape Your Future, Let Us Get Started Today!



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***Greeta Tech Park, phase-1, 2nd floor,
South wing #96, VSI Functional, Industrial
Estate, Perungudi, Chennai – 600 096, India.***



***Airline Towers, 9800 EAST,
Airline Hwy, Baton Rouge,
LA 70816.***



Thank you